

# Nathan Hills

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## Objective

To obtain a position in my home community with a high quality of life for my family and I.

## Qualifications

I am dependable, honest, transparent, and level-headed. Impressive critical thinking skills, noted communication & public relation skills, high level of initiative and evident leadership qualities. I am also proficient in various computer programs. I frequently exceed all job related expectations.

## WorkHistory

November 2014-present, **Customer Service Representative**, Kaiser Permanente, Denver, CO

I am responsible for speaking with members of our health plans regarding questions about their health coverage, medical claims, billing, payments, and any other question which may arise. I handle all calls in a professional manner and take ownership for each issue that comes my way.

August 2012-September 2013, **Installer**, Linkmont, Denver, CO

I started as temp in August 2012, hired on in December 2012. We were installing new GPS operating systems into the RTD bus system in Denver. Worked on indoor/rooftop wiring (GPS cabling and fiber) and LTE antenna installation and decommission. Finished working with AT&T at the Pepsi Center updating their 4G.

2009-2011 **Supervisor**, Jimmy Johns, Brainerd, MN

I managed up to ten employees on a shift at one time, responsible for accurate night audit, equipment maintenance, and inventory while attending College.

**Installer**, Community Sound & Security, Brainerd, MN. Worked for fathers low voltage company summers and when needed. Strung/installed security, phone, internet, audio/video cable. Worked directly with CAT 5 and coax punch downs and termination of ends. Direct interaction with customers of luxury homes.

**General labor**, Hills farm, Brainerd, MN. I worked on my grandfather's farm for several years. Ran heavy equipment, fencing, minor welding, cut/stocked wood, assisted with livestock.

## Community Engagement

Consortium member of 5-county regional planning initiative, a project administered by the Region Five Development Commission in central Minnesota from December 2010 to present. Attended monthly workgroup meetings to work in conjunction with the University of MN on activities and hold discussions about how we would like to achieve sustainability in the growth of our five county region in areas of transportation, economic development, land use and affordable housing.

## Hobbies and Interests

Frisbee golf, hunting, fishing, hiking and all things outdoors.

## Education

2007, High School graduate, Brainerd High School  
2007-2009, North Dakota State University & Central Lakes College